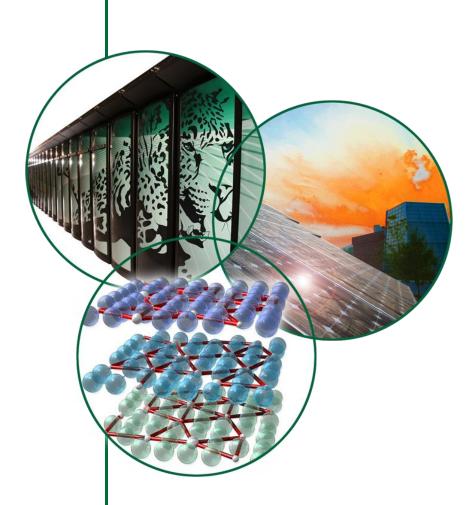
FY 2010 User Performance Metrics

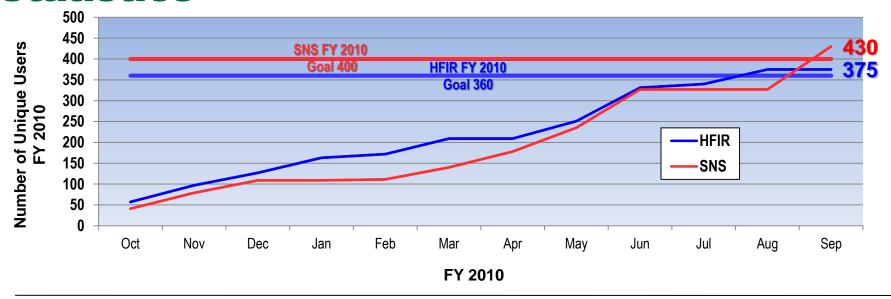
User Office Neutron Scattering Science Division

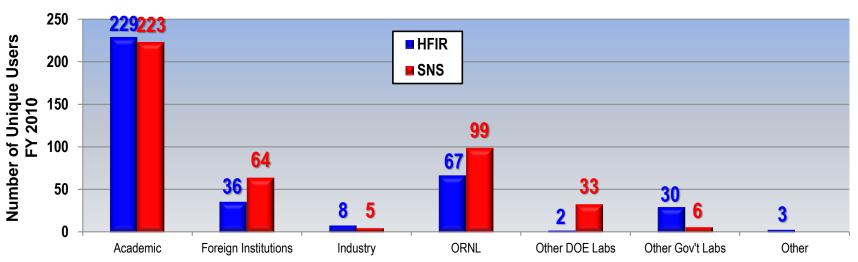






User Program and Community – User Statistics







FY 2010 Unique User Institutions – Majority From Eastern US





FY 2010 Unique User Institutions









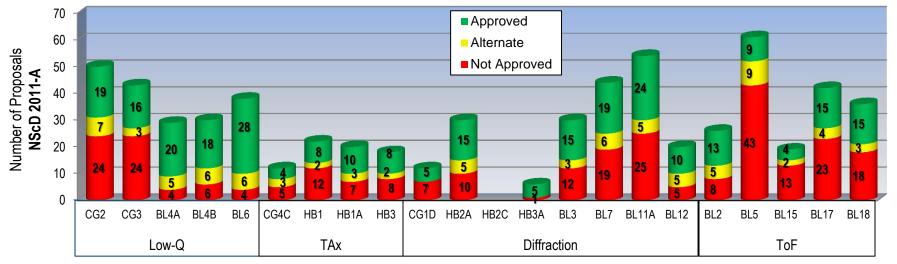




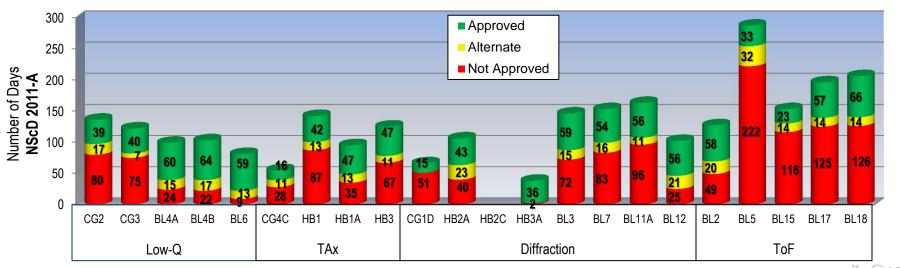




NScD 2011-A Proposal Call Results

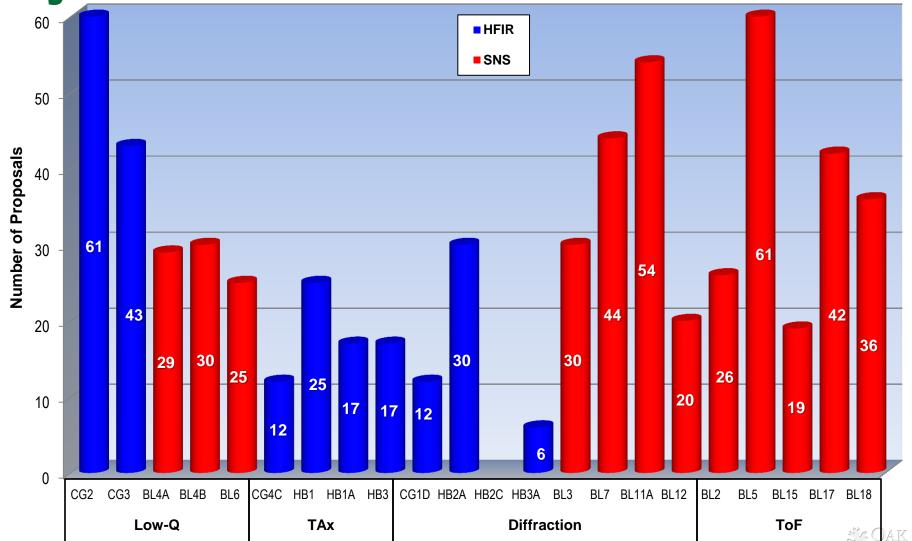


Instrument

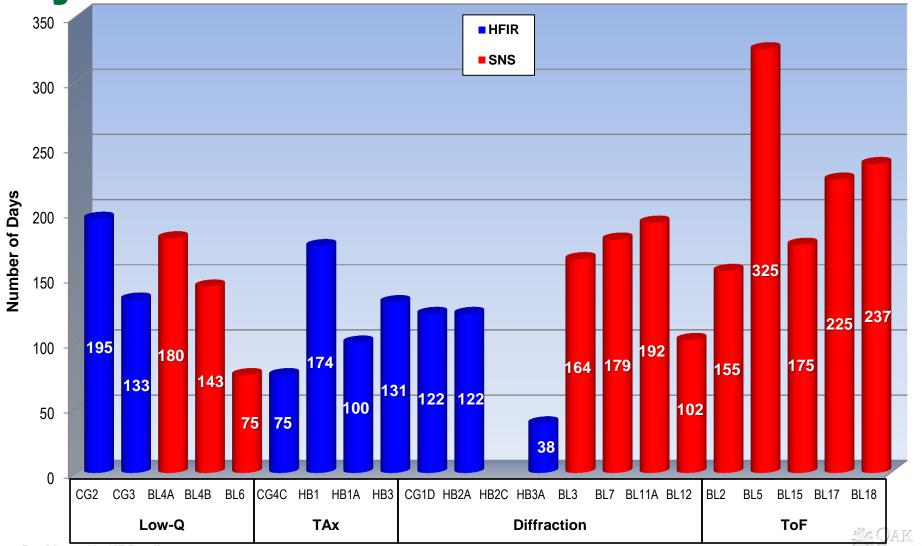




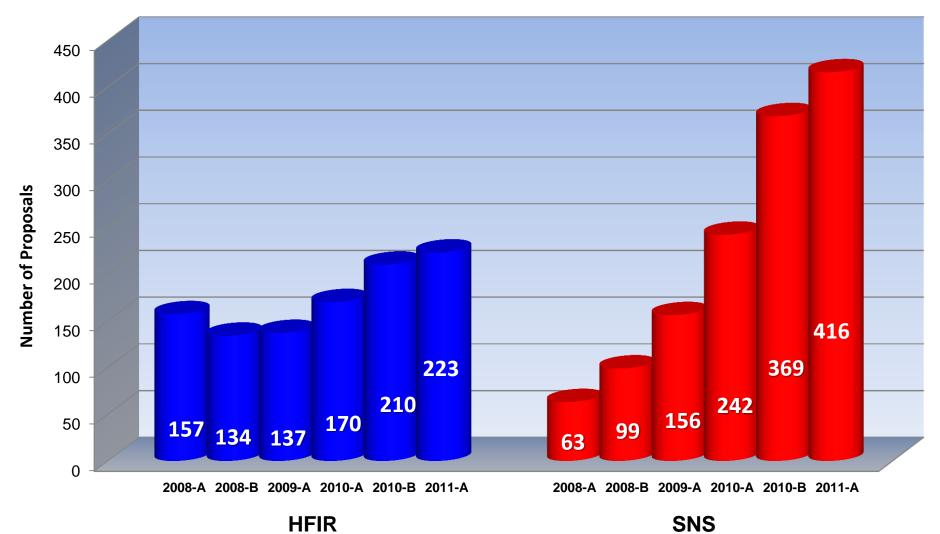
General User Proposals Submitted for Most Recent Proposal Call (2011-A) – By Instrument



General User Proposals Days Requested for Most Recent Proposal Call (2011-A) – By Instrument

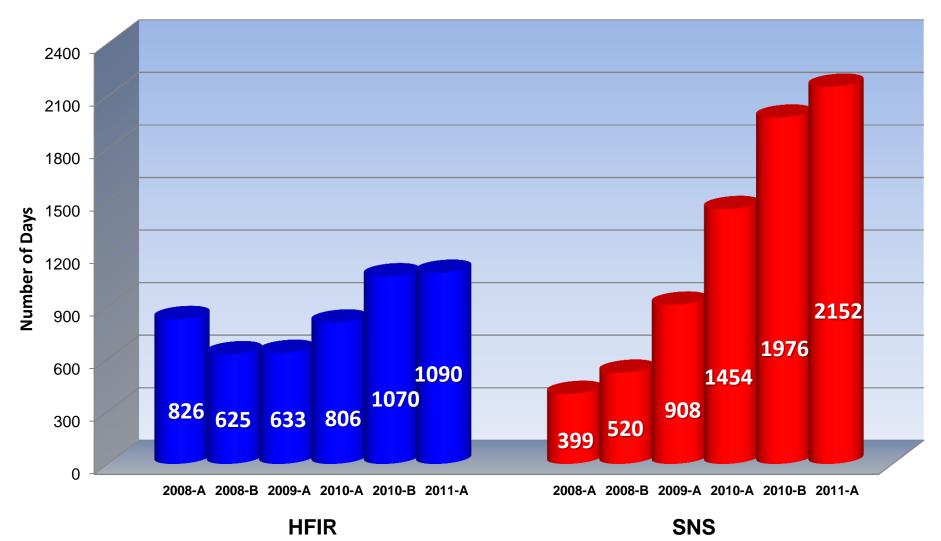


General User Proposals Submitted by Proposal Call



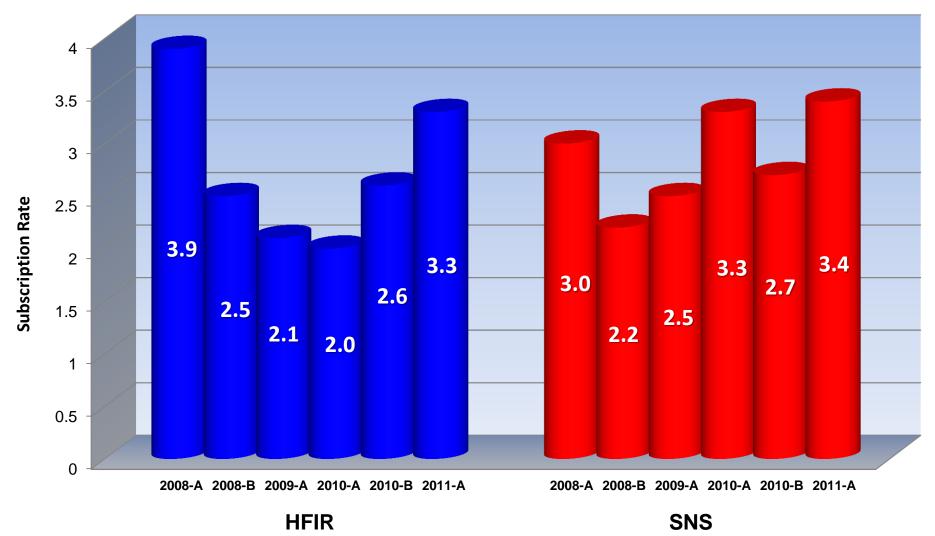


General User Proposal Days Requested by Proposal Call

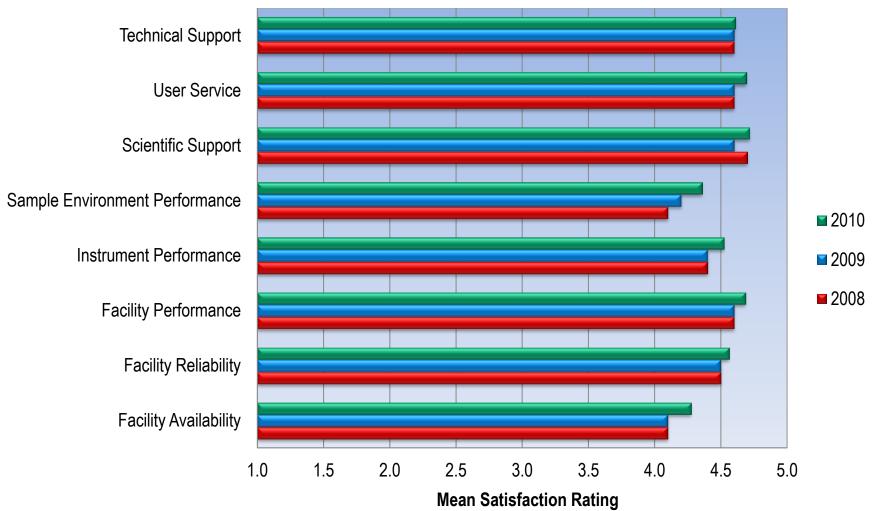




Subscription Rates by Proposal Call

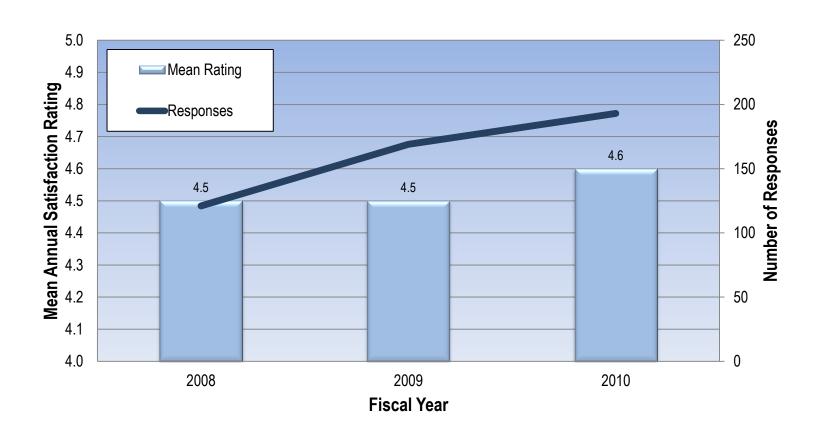


HFIR User Satisfaction Survey Results FY 2008 - 2010



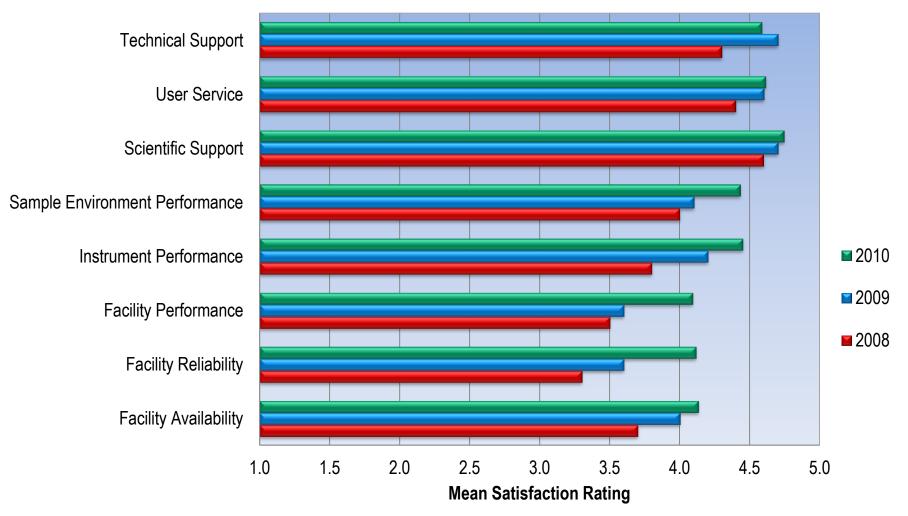


HFIR User Satisfaction Survey Results High Response Rate and Very Satisfied Users



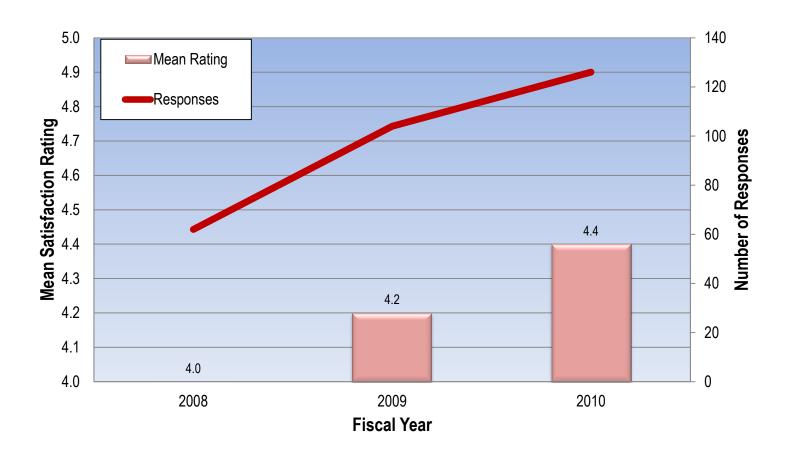


SNS User Satisfaction Survey Results FY 2008 - 2010





SNS User Satisfaction Survey Results High Response Rate and Satisfied Users





User Satisfaction Survey Response Rates

